

# Table of ForwardHealth interChange Planned Implementation Dates

Dates provided below are based on the planned implementation of ForwardHealth interChange on Monday, November 10, 2008.

<b>Medicaid, BadgerCare Plus, and SeniorCare (All times listed are Central Time)</b>			
<b>Activity</b>	<b>Last date for current system</b>	<b>Effective date for ForwardHealth interChange</b>	<b>Notes</b>
<b>Claim Submissions</b>			
Submission of paper claim forms	Friday, October 24, 2008	Monday, October 27, 2008	<ul style="list-style-type: none"> <li>Claims received starting October 27, 2008, will be accepted and scanned but will not be processed until ForwardHealth interChange is implemented on November 10, 2008.</li> <li>Claims received by ForwardHealth on and after Monday, October 27, 2008, must be completed using the post-implementation claim form completion instructions published earlier in service-specific <i>Updates</i>.</li> <li>Claims received on and after October 27, 2008, which follow old completion instructions will be held, keyed into ForwardHealth interChange, and denied.</li> </ul>
Submission of 837 health care claim transactions	4:00 p.m., Friday, November 7, 2008	8:00 a.m., Monday, November 10, 2008	837 health care claim transactions will not be accepted from 4:00 p.m. on November 7, 2008, until 8:00 a.m. on November 10, 2008.
Submission of Provider Electronic Solutions (PES) transactions – 837	4:00 p.m., Friday, November 7, 2008	8:00 a.m., Monday, November 10, 2008	PES transactions will not be accepted from 4:00 p.m. on November 7, 2008, until 8:00 a.m. on November 10, 2008.
Submission of PES transactions – NCPDP 1.1	Not available	8:00 a.m., Monday, November 10, 2008	NCPDP version 1.1 through PES is available starting at 8:00 a.m. on November 10, 2008
Submission of Point-of-Sale (POS) transactions	8:00 p.m., Friday, November 7, 2008	8:00 a.m., Saturday, November 8, 2008	POS transactions will not be accepted from 8:00 p.m. on November 7, 2008, until 8:00 a.m. on November 8, 2008.
Submission of claims via Direct Data Entry through the ForwardHealth Portal	Not available	8:00 a.m., Monday, November 10, 2008	Direct Data Entry through the Portal is available starting at 8:00 a.m. on November 10, 2008.
<b>Prior Authorization Submissions</b>			

Submission of PA request via Specialized Transmission Approval Technology – Prior Authorization (STAT-PA)	8:00 p.m., Friday, November 7, 2008	<ul style="list-style-type: none"> <li>Drugs: 8:00 a.m., Saturday, November 8, 2008</li> <li>Orthopedic shoes and Environmental Lead Inspections: 8:00 a.m., Monday, November 10, 2008</li> </ul>	<ul style="list-style-type: none"> <li>STAT-PA drug transactions will not be accepted from 8:00 p.m. on November 7, 2008, until 8:00 a.m. on November 8, 2008.</li> <li>STAT-PA orthopedic shoes/environmental lead inspection transactions will not be accepted from 8:00 p.m. on November 7, 2008, until 8:00 a.m. on November 10, 2008.</li> </ul>
Submission of PA requests via Web PA	<ul style="list-style-type: none"> <li>All services (except Birth-to-3 (B-3) therapy services: 5:00 p.m., Friday, October 24, 2008</li> <li>B-3 therapy services: 5:00 p.m., Friday, November 7, 2008</li> </ul>	8:00 a.m., Monday, November 10, 2008, for all services via the ForwardHealth Portal	<ul style="list-style-type: none"> <li>Additional supporting documentation for Web PA requests submitted by mail or by fax must be received by 1:00 p.m. on Friday, October 31, 2008.</li> <li>Web PA transactions for all services except B-3 will not be accepted from 5:00 p.m. on October 24, 2008, until 8:00 a.m. on November 10, 2008.</li> <li>Web PA transactions for B-3 will not be accepted from 5:00 p.m. on November 7, 2008, until 8:00 a.m. on November 10, 2008</li> </ul>
Submission of PA requests via FAX	<ul style="list-style-type: none"> <li>Drug PA requests using the PA/BMNA: 1:00 p.m., Friday, November 7, 2008</li> <li>All other faxed PA requests: 1:00 p.m., Friday, October 31, 2008</li> </ul>	8:00 a.m., Saturday, November 8, 2008, for all services	<ul style="list-style-type: none"> <li>PA and amendment requests using current formats which are received after the planned last date for the current system will not be reviewed. They will be returned to the provider.</li> <li>Revised PA forms received prior to November 8, 2008, will be returned unprocessed.</li> </ul>
Submission of PA requests via mail	<ul style="list-style-type: none"> <li>Drug PA requests using the PA/BMNA: 1:00 p.m., Friday, November 7, 2008</li> <li>All other mailed PA requests: 1:00 p.m., Friday, October 31, 2008</li> </ul>	8:00 a.m., Monday, November 3, 2008, for all services	<ul style="list-style-type: none"> <li>PA and amendment requests using current formats which are received after the planned last date for the current system will not be reviewed. They will be returned to the provider.</li> <li>PA and amendment requests for ForwardHealth interChange will be stamped with a receipt date which may be used in establishing a grant date.</li> <li>Adjudication of PA and amendment requests received on and after November 3, 2008, will begin on November 10, 2008</li> <li>Revised PA and amendment request forms received prior to November 3, 2008, will be returned unprocessed</li> </ul>
Submission of PA requests via NCPDP Telecommunication Standard Format Version 5.1 PA transactions: P2 reversal, P3 inquiry, and the P4 request	Not available	8:00 a.m., Saturday, November 8, 2008	Providers should refer to the June 2008 <i>ForwardHealth Update</i> (2008-57), titled “Changes to Prior Authorization for Pharmacy Services” for more information.

**Wisconsin Well Woman Program**  
**(All times listed are Central Time)**

Activity	Last date for current system	Effective date for ForwardHealth interChange	Notes
<b>Claim Submissions</b>			
Submission of paper claim forms	Friday, October 24, 2008	Monday, October 27, 2008	<ul style="list-style-type: none"> <li>• Claims received starting October 27, 2008, will be accepted and scanned but will not be processed until ForwardHealth interChange is implemented on November 10, 2008.</li> <li>• Claims received by ForwardHealth on and after Monday, October 27, 2008, must be completed using the post-implementation claim form completion instructions published earlier in service-specific <i>Updates</i>.</li> <li>• Claims received on and after October 27, 2008, which follow old completion instructions will be held, keyed into ForwardHealth interChange, and denied.</li> </ul>
Submission of 837 health care claim transactions	4:00 p.m., Monday, November 3, 2008	8:00 a.m., Monday, November 10, 2008	837 health care claim transactions will not be accepted from 4:00 p.m., on November 3, 2008, until 8:00 a.m. on November 10, 2008.
Submission of PES transactions	4:00 p.m., Monday, November 3, 2008	8:00 a.m., Monday, November 10, 2008	PES transactions will not be accepted from 4:00 p.m., on November 3, 2008, until 8:00 a.m. on November 10, 2008.

Submission of claims via Direct Data Entry through the Portal	Not available	8:00 a.m., Monday, November 10, 2008	Direct Data Entry through the Portal is available starting at 8:00 a.m. on November 10, 2008
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<b>Wisconsin Chronic Disease Program</b> <b>(All times listed are Central Time)</b>			
<b>Activity</b>	<b>Last date for current system</b>	<b>Effective date for ForwardHealth interChange</b>	<b>Notes</b>
<b>Claim Submissions</b>			
Submission of paper claim forms	Friday, October 24, 2008	Monday, October 27, 2008	<ul style="list-style-type: none"> <li>Claims received starting October 27, 2008, will be accepted and scanned but will not be processed until ForwardHealth interChange is implemented on November 10, 2008.</li> <li>Claims received by ForwardHealth on and after Monday, October 27, 2008, must be completed using the post-implementation claim form completion instructions published earlier in service-specific <i>Updates</i>.</li> <li>Claims received on and after October 27, 2008, which follow old completion instructions will be held, keyed into ForwardHealth interChange, and denied.</li> </ul>
Submission of 837 health care claim transactions	4:00 p.m., Tuesday, November 4, 2008	8:00 a.m., Monday, November 10, 2008	837 health care claim transactions will not be accepted from 4:00 p.m. on November 4, 2008, until 8:00 a.m. on November 10, 2008.
Submission of POS transactions	4:00 p.m., Tuesday, November 4, 2008	8:00 a.m., Saturday, November 8, 2008	Real time POS is available starting at 8:00 a.m. on November 8, 2008.
Submission of PES transactions – 837	Not available	8:00 a.m., Monday, November 10, 2008	PES is available starting at 8:00 a.m. on November 10, 2008.
Submission of PES transactions – NCPDP 1.1	Not available	8:00 a.m., Monday, November 10, 2008	NCPDP version 1.1 through PES is available starting at 8:00 a.m. on November 10, 2008

Submission of claims via Direct Data Entry through the Portal	Not available	8:00 a.m., Monday, November 10, 2008	Direct Data Entry through the Portal is available starting at 8:00 a.m. on November 10, 2008.
<b>Prior Authorization Submissions</b>			
Submission of PA requests via Web PA	Not available	8:00 a.m., Monday, November 10, 2008, via the ForwardHealth Portal	New functionality that begins November 10, 2008
Submission of PA requests via FAX	1:00 p.m., Friday, October 31, 2008	8:00 a.m., Saturday, November 8, 2008	<ul style="list-style-type: none"> <li>PA and amendment requests using current formats which are received after the planned last date for the current system will not be reviewed. They will be returned to the provider.</li> <li>Revised PA forms received prior to November 8, 2008, will be returned unprocessed.</li> </ul>
Submission of PA requests via mail	1:00 p.m., Friday, October 31, 2008	8:00 a.m., Monday, November 3, 2008, for all services	<ul style="list-style-type: none"> <li>PA and amendment requests using current formats which are received after the planned last date for the current system will not be reviewed. They will be returned to the provider.</li> <li>PA and amendment requests for ForwardHealth interChange will be stamped with a receipt date which may be used in establishing a grant date.</li> <li>Adjudication of PA and amendment requests received on and after November 3, 2008, will begin on November 10, 2008</li> <li>Revised PA and amendment request forms received prior to November 3, 2008, will be returned unprocessed</li> </ul>